

00206

DIPLOMA IN NURSING ADMINISTRATION

Term-End Examination

June, 2011

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Attempt all parts of a questions at one place.

1. (a) Describe the essentials of group formation.
- (b) List the types of groups with one example from each group. **4+2+4+5=15**
- (c) Explain why it is important for a nurse to study group dynamics.
- (d) Discuss the role of a nurse in group functioning.

2. (a) Define conflict and grievance. **2+6+7=15**
- (b) Discuss the sources of conflict with examples from the nursing department.
- (c) Describe the conflict resolution strategies you will adopt as a nurse administrator.

3. (a) Describe the factors affecting communication. $5+5=10$
(b) Discuss the functions and role of the nurse administrator in effective communication.
4. (a) Define malpractice and negligence.
(b) Discuss the legal responsibilities of a nurse in the following situations : $1\frac{1}{2}+1\frac{1}{2}+6+6=15$
(i) Admission and discharge of Medio - Legal Cases (MLC).
(ii) Administration of medication.
5. Write short notes on *any three* of the following. $5 \times 3 = 15$
(a) Role of nurse in helping the patient to adjust with his illness
(b) Barriers of communication
(c) Advantages of collective bargaining
(d) Committees in nursing service
(e) Essentials of a good document.
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