

01524

**MASTER OF ARTS (EDUCATION)**

**Term-End Examination**

**June, 2011**

**MES-113 : LEARNER SUPPORT SERVICES**

*Time : 3 hours*

*Maximum Weightage : 70%*

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- Note :** (i) *All the four questions are compulsory.*  
(ii) *All the questions carry equal weightage.*
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1. Answer the following question in about 600 words.

Describe the characteristics of distance learners. Do you think that the characteristics of self-learning materials are in harmony with those of distance learners ? Explain.

**OR**

What is quality assurance ? Write in brief about quality assurance through performance indicators.

2. Answer the following question in about 600 words.

Describe in detail different categories of counselling.

**OR**

Describe different types of tutor - comments with suitable examples.

3. Answer *any four* of the following questions in about 150 words each.

- (a) Write in brief about SQ3R technique.
- (b) Describe different stages in reading.
- (c) What is the significance of Teaching Study Habits ? Describe as to how study habits could be built.
- (d) Describe different media of counselling.
- (e) Write about the difficulties involved in distance teaching.
- (f) What is academic socialisation ?

4. Answer the following question in about 600 words.

What are the limitations of Students Support Services at the Regional level ? As a responsible officer at the Regional level, what are the issues he/she should address and in what manner to overcome the limitations ?

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