

00409

MASTER OF ARTS (PUBLIC POLICY)

Term-End Examination

June, 2011

MPP-007 : COMPUTER AND E - GOVERNANCE

Time : 3 hours

Maximum Marks : 100

Note : (i) PART - A is compulsory.

(ii) Attempt any three questions from PART - B.

(iii) Attempt any three questions from PART - C.

PART - A

(SHORT ANSWER TYPE)

1. Write the full form of the following abbreviations : 4
(a) ISDN (b) NAS
(c) CDMA (d) SCSI

2. What are the basic components of a slide ? 4
Explain the steps to create a title slide.

3. Define the following : 4
(a) RAID (b) RFID
(c) BAR CODE (d) OCR

4. What is operating system ? Explain the types of operating system. 4
5. How do make a Column Chart in Microsoft EXCEL ? 4
6. Write short notes on : 4
 - (a) CD - ROM
 - (b) DVD - ROM
7. Explain the needs and benefits of E - Governance. 4
8. Differentiate between WAN and MAN. 4
9. Write five characteristics of computer. 4
10. Explain the major functions performed by DBMS. 4

PART - B
(LONG ANSWER TYPE)

1. (a) Explain relational and logical operators in MS -EXCEL. **10**
(b) Explain Absolute, Relative and Mixed Reference.

2. Explain the following functions : **10**
 - (a) MAX
 - (b) COUNT
 - (c) ROUND
 - (d) IF
 - (e) DATE DIFF

3. Explain the following *any five* : **10**
 - (a) Explain Bulleting and Multilevel Bulleting
 - (b) Explain Mail Merge facility
 - (c) Explain Page Setup Dialogue Box
 - (d) Explain Table Management Facility
 - (e) Explain Facilities of WORD ART and CLIP ART

4. Explain the following : **10**
 - (a) System Software and Application Software
 - (b) Input and Output Devices
 - (c) HTTP and FTP
 - (d) Impact and Non-Impact Printers
 - (e) RAM and ROM

PART - C
(LONG ANSWER TYPE)

1. Explain Transformation and Interaction Phases in E - Governance. **10**
 2. What is E - Commerce ? Explain the forces that drive the E - Commerce. **10**
 3. Explain the role of E - Governance in Rural Development. **10**
 4. Explain Smart Card and its uses in E - Governance. **10**
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