

20900

MASTER OF ARTS (PUBLIC POLICY)

Term-End Examination

June, 2011

MPP-004 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 70

Note : Attempt any seven questions, selecting at least 3 questions from each section in about 250 words each.

SECTION - I

1. What are the major objectives of Human Resource Management? How is it different from personnel management? **10**
2. As the head of a project, you are required to handle the manpower planning for a new office to be set up. Indicate step wise course of action to be initiated in this respect. **10**
3. What are the primary purposes of Performance Appraisal? Are the recent changes in Performance Appraisal systems an improvement over the earlier system? Discuss. **10**
4. 'Remuneration is an effective motivational tool'. In the light of it, discuss required the principles in determining remuneration. **10**
5. Describe the various types of incentive plans along with illustrations. **10**

SECTION - II

6. Discuss the advantages and disadvantages of Direct Recruitment to a post as compared to internal promotions or lateral entries. 10
7. "Leadership with integrity is an important facet of HRM." Discuss. 10
8. "In India, HRM in government is practiced only at the highest levels". Elaborate with examples. 10
9. Discuss the concept of TQM and its potential to transform an organization. 10
10. "An evolving organization needs a dynamic HRM strategy". Discuss with special emphasis on the factors of resistance to change and approaches to deal with them. 10
