

00543

**POST GRADUATE DIPLOMA IN GLOBAL
BUSINESS LEADERSHIP (PGDGBL)**

Term-End Examination

June, 2011

**MGBE-010 : ORGANISATION DYNAMICS AND
HRM - II**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

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1. (a) What is human motivation ? 10
(b) What mechanisms can be deployed by organizations to elicit motivated performance from the workforce ? 10

 2. (a) How recognition is linked to job satisfaction ? 10
(b) Describe any two employee recognition schemes used by organizations in India. 10

 3. (a) Explain Type A and Type B personalities. 10
(b) How understanding of these types of personalities help in enhancing performance effectiveness of organizations ? 10

4. Write short notes on *Four* of the following : 20
- (a) Quality Circles.
 - (b) Self - actualisation needs.
 - (c) Suggestion Schemes.
 - (d) Egoistic Needs.
 - (e) Job Enrichment.
 - (f) Group Dynamics.
5. What is workforce diversity ? How can HR management effectively handle workforce diversity ? 20
6. (a) How team differs from group ? 10
- (b) Explain five stages of team development. 10
7. What is the meaning of 'Personality' and describe Five Personality traits ? 20
8. What is Emotional Intelligence (EI) ? How understanding of EI help in effectively managing people in an organization ? 20
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