

**POST GRADUATE DIPLOMA IN GLOBAL
BUSINESS LEADERSHIP (PGDGBL)**

Term-End Examination

June, 2011

**MGB-005 : PERSONAL DEVELOPMENT AND
EFFECTIVE LEADERSHIP**

Time : 2 hours

Maximum Marks : 50

Note : Attempt any four questions, all questions carry equal marks.

1. Describe the communication process. 12½
2. Discuss how computer - aided technology is changing organisational communication. 12½
3. Identify common barriers to effective communication. 12½
4. Describe the potential problems in cross - cultural communication. 12½
5. Contrast teams with groups. Identify any four types of teams with examples. 12½
6. Specify the characteristics of effective teams with illustration. 12½