

**MASTER OF BUSINESS ADMINISTRATION  
(NETWORK INFRASTRUCTURE  
MANAGEMENT)  
(MBANIM)**

**Term-End Examination**

**June, 2011**

**MCR-007 : HUMAN RESOURCE MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Answer any five questions. All questions carry equal marks.*

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1. (a) "HRM policies and principles contribute to the effectiveness, continuity and stability of the organisation" Give your view points. 10  
(b) Define HRM. Trace its evolution. 10
  2. "The challenge and role of HRM department being what it is, it is strange that its status is not recognised and respected." Elucidate. 20
  3. (a) Outline the appraisal process. 10  
(b) If you were to audit an existing performance Appraisal systems, what criteria would you use to judge its effectiveness ? 10

4. Bring out the steps in the Training and Development process. 20
5. Outline the external as well as Internal enrichment of employee remuneration. 20
6. (a) Define the term "Industrial Relations." Bring out its importance. 10
- (b) Describe an Industrial Relations Strategy. 10
7. Suppose a key employees has fact resigned and you are the HR Manager. After you have sent your request for replacement, how could you help the recruited to find the best placement ? 20
8. Write short notes on the following : 2x10=20
- (a) Collective Bargaining.
- (b) Arbitration.
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