

MASTER OF ARTS (PUBLIC POLICY)

Term-End Examination

June, 2010

009006

MPP-003 : PUBLIC SYSTEMS MANAGEMENT

Time : 3 hours

Maximum Marks : 70

Note : Attempt any seven questions, with at least three questions from each section in about 250 words each.

SECTION - A

1. Discuss the characteristics of Public Systems Management. 10
2. Examine the changing nature of public service and suggest reforms in the civil service to meet the emerging challenges. 10
3. Analyse with examples the role of Information and Communication Technology in improving public service delivery. 10
4. Discuss any two models of governance and highlight the model that applies to India. 10

5. Write short notes on *any two* of the following in about **150** words each. **5x2=10**

- (a) FRBM
- (b) Role of Central Finance Commission
- (c) Public Accounts Committee
- (d) Outcome based budgeting

SECTION - B

6. Write short notes of about 150 words on *any two* : 5x2=10
- (a) Motion - time measurement
 - (b) Activity sampling
 - (c) Bench-marking
 - (d) Public Interest Litigation
7. How has the concept of Strategic Management evolved over the years ? Would you advocate following the Strategic Management concept in government ? If yes, why ? 10
8. Explain any three group decision making techniques. What are the basic conventions to be followed while engaging in group decision making to ensure appropriate outcomes ? 10
9. How has the concept of Public - Private Partnership contributed to improved social sector service delivery ? Give an example of a successful project where PPP has worked to benefit rural populace. 10
10. Discuss the important elements of the National Policy for Empowerment of women. Illustrate each element with the legal mandates or govt. schemes which enable implementation of the policy. 10