

DIPLOMA IN NURSING ADMINISTRATION

Term-End Examination

June, 2010

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Support your answers from Nursing situations.

1. (a) Define the term team. 1+4+6+4=15
(b) Enumerate the characteristics of an effective team.
(c) Describe the types of health care teams working in a hospital by citing examples
(d) Explain the role of a nurse in team functioning.

2. (a) Describe briefly the leadership styles adopted in an organization ? 6+9=15
(b) Discuss the techniques of effective leadership which can be applied by the nurse administrators ?

3. (a) Explain the techniques used by a nurse to maintain a therapeutic attitude towards the patient ? $6+9=15$
- (b) Describe the ways of helping the patient who is considered 'difficult'.
4. Write *two* to *three* lines about the following : $2 \times 5 = 10$
- (a) Nursing licensure
- (b) Clinical records
- (c) Use and misuse of power
- (d) Circle network of communication
- (e) Formal Groups
5. Write short notes on *any three* of the following : $5 \times 3 = 15$
- (a) Functions of a group leader
- (b) Essentials of recording
- (c) Role of a nurse in admission and discharge of a mentally ill patient
- (d) Role of a nurse in team functioning.
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