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MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2010

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

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- Note :** (i) *All the four questions are compulsory.*
(ii) *All the questions carry equal weightage.*
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1. Answer the following question in about 600 words.

What do you understand by learner Support Services ? Describe different types of support services provided to distance learners at different stages.

OR

Define counselling. Explain its significance in distance education. Describe the qualities of a good counsellor.

2. Answer the following question in about **600 words**.

Describe the process of distance teaching. Explain the tasks and problems involved in distance teaching.

OR

Describe different stages in reading. Write about essential reading comprehension skills.

3. Answer **any four** of the following questions in about **150 words** each.

- (a) Write in brief about theories of counselling.
- (b) What are the roles and functions of academic counsellors in ODL system ?
- (c) Explain the significance of supplemental interaction.
- (d) Describe the functions of a Study Centre.
- (e) Explain the significance of tutor comments in distance education.
- (f) Type of Tutor comments and their utility for the learner.

4. Answer the following question in about **600 words**.

If you are assigned the responsibility of making institutional arrangements for learner support, illustrate with examples as to how you would discharge the responsibility ?