

MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2010

01827

MES-043 : ORGANISATIONAL BEHAVIOUR

Time : 3 hours

Maximum Weightage : 70%

Note : All questions are compulsory. All questions are of equal weightage.

1. Answer the following question in about 600 words :

Discuss briefly different models of decision making process. Which model, in your opinion, is more suited to decision making in educational organisations ? Why ?

OR

Discuss the advantages and disadvantages of different modes of organisational communication.

2. Answer the following question in about 600 words:

What is transformational leadership ? Discuss the importance of transformational leadership in educational management.

OR

Discuss the attributes and characteristics that explain leader performance in educational system.

3. Answer *any four* of the following questions in about 150 words each :
- (a) Explain the significance of organisational behaviour in the development of educational institutions.
 - (b) Distinguish between formal and informal groups in an organisation.
 - (c) Discuss the background skills an individual requires for self management.
 - (d) Describe meditation as a technique of stress management.
 - (e) Discuss the major differences between a manager and a leader.
 - (f) Discuss any two styles of conflict management.

4. Answer the following question in about 600 words:

Explain the importance of social skills in the functioning of a school leader. How will you help students to develop social skills for effective communication ?
