

MASTER OF ARTS (TOURISM MANAGEMENT)

Term-End Examination

December, 2010

**MTM-2 : HUMAN RESOURCE PLANNING AND
DEVELOPMENT IN TOURISM**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five Questions. All questions carry equal marks.

1. What is Human Resource Planning ? Explain its objectives and need in tourism. 20
2. Explain the variables affecting quantitative and qualitative dimensions of tourism manpower planning. 20
3. What are internal supply forecasting methods of manpower ? Discuss any two methods in detail. 20
4. What is Job Evaluation ? What are its advantages ? 20
5. Mention important guidelines for writing Job description. 20

6. Explain factor comparison method of Job Evaluation. 20
 7. Explain HRM as total system with the help of Murdick and Ross model. 20
 8. Write a note upon essential steps in Human Resource Audit. 20
 9. Discuss monetary measurements of Human Resource Value. 20
 10. Comment upon focus and principles of HRD System. 20
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