

**POST GRADUATE DIPLOMA IN GLOBAL  
BUSINESS LEADERSHIP (PGDGBL)**

00582

**Term-End Examination**

**December, 2010**

**MGB-003 : ORGANISATIONAL DYNAMICS AND  
HRM**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Attempt any 05 questions and all carry equal marks.*

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1. Define the term Human Resource Management. 20  
Distinguish it from personnel management. List the objectives pursued by HR department.
2. Discuss the importance of HR planning in organisations. List any four forecasting techniques that are used by HR Managers along with examples. 20
3. Describe the recruitment process. Identify the challenges of recruitment. 20
4. Discuss the steps in the selection processes. 20  
Describe how interview is considered as a selection instrument.

5. Define compensation. Explain how compensation systems relate to employees motivation, productivity and satisfaction. 20
  6. Define and distinguish between training and learning list out different on the job training methods, their advantages and disadvantages. 20
  7. State how career planning is done in organisation citing suitable examples. 20
  8. Define industrial relations. Write an overview on the present industrial relations scenarion in Indian industries. 20
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