

00484

**DIPLOMA IN ELECTRICAL AND  
MECHANICAL ENGINEERING  
(DEME)**

**Term-End Examination**

**December, 2010**

**BME-044 : INDUSTRIAL MANAGEMENT**

*Time : 2 hours*

*Maximum Marks : 70*

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*Note : Attempt any six questions. Question number 1 is compulsory.*

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**1. Select the most suitable answer: 2x10=20**

(i) \_\_\_\_\_ proposed theory X and theory Y

- (a) Mintzberg
- (b) Douglas MC gregor
- (c) Taylor's
- (d) Dale

(ii) \_\_\_\_\_ leader has power to punish members of a group

- (a) Coercive power
- (b) Reward power
- (c) Legitimate power
- (d) Expert power

- (iii) \_\_\_\_\_ is one of the important function performed by supervisor.
- (a) Organising
  - (b) Direction
  - (c) Planning
  - (d) Motivation
- (iv) Traditional Management Theory \_\_\_\_\_
- (a) Emphasized the need for achievement
  - (b) Took a mechanistic view of the organization.
  - (c) Focussed on the behaviour of small groups.
  - (d) Did not refer to any of the above.
- (v) \_\_\_\_\_ organisation is a small, core organisation that outsources major business function which is highly centralised.
- (a) Virtual organisation
  - (b) Boundryless organisation
  - (c) External boundry organisation
  - (d) None of these
- (vi) The amount deducted from the salary of workers towards Employee Provident Fund is \_\_\_\_\_ .
- (a) Retained by employer
  - (b) Deposited in bank
  - (c) Deposited in post office
  - (d) Deposited in the account of workers with Provident Fund Commission.

(vii) \_\_\_\_\_ means guiding and supervising the sub-ordinates in their activities.

- (a) Directing
- (b) Supervision
- (c) Staffing
- (d) None of these

(viii) Define motivation.

(ix) \_\_\_\_\_ is the obligation to perform the work, function or activities assigned to a particular organisational component or person.

- (a) Accountability
- (b) Responsibility
- (c) Authority
- (d) Delegation

(x) The primary function of management is :

- (a) Making policy
- (b) Making policy and taking decisions
- (c) Making production capacity available
- (d) Making finance available.

2. (a) What are the characteristics of Manager's role? 5
- (b) What are the various levels of managements? Describe them briefly. 5

3. (a) Write about decision making process? 5  
(b) What are preventive measures for safety? 5
  4. (a) What is the span of control. List out the major factors influencing span of control. 5  
(b) Define co-ordination? In what way it is different from departmentation? 5
  5. (a) What are the objectives of safety management? 5  
(b) Write about process of planning. 5
  6. Define leadership. Explain major qualities of a good leader and discuss its function. 10
  7. (a) Explain central safety committee. 5  
(b) What are the protective devices? 5
  8. Write short notes on *any two* of the following :  $2 \times 5 = 10$ 
    - (a) Oral and non-verbal communication
    - (b) Duties of supervisor
    - (c) Workmen's compensation act.
    - (d) Theory X and Theory Y.
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