

**CERTIFICATE IN INFORMATION  
TECHNOLOGY (CIT)**

**Term-End Examination**

**December, 2010**

00260

**CIT-002 : INTRODUCTION TO INFORMATION  
TECHNOLOGY**

*Time : 2 hours*

*Maximum Marks : 50*

*(Weightage : 75%)*

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*Note : There are two Sections, A and B in this paper. All questions in Section - A are compulsory. Answer any three from Section - B.*

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**SECTION - A**

*State True or False (Question no. 1 to 10).*

**10**

1. Data represents facts or conclusion that have meaning within a context.

*True/False*

2. Tactical information usually relates to the middle level management in an organisation.

*True/False*

3. CD-RW disks are rewritable and can be erased and re-recorded upon over and over again.

*True/False*

4. Portal is a website with huge amount of information on a general topic.

*True/False*

5. One of the drawbacks of e-commerce is that the users are limited by existing H/W systems.

*True/False*

6. Proof is needed that the message was indeed received, is called Non-repudiation.

*True/False*

7. The purpose of staffing function of management is to control the behaviour of all personnel to accomplish the organization's mission.

*True/False*

8. An order-entry program is an example of a transaction processing system.

*True/False*

9. Actuators collect data from environments through input devices.

*True/False*

10. Microcontroller monitors and controls the environment.

*True/False*

11. What is software maintenance ? How do you classify it ? How is one software maintenance mechanism different from another ? Explain. 5
12. How do you classify an embedded system ? What are the characteristics of embedded operating System ? Explain. 5

## SECTION - B

13. (a) What are measures to bridge the digital divide ? Discuss. 5
- (b) Define MIS. Why do you require it ? Give some examples of MIS. 5
14. (a) What are different methods of systems of payments over the WEB ? Explain. 5
- (b) Explain the following terms : 5
- (i) Real time OS.
  - (ii) Multitasking OS.
  - (iii) Monolithic OS.
  - (iv) Interrupt response time.
15. What are the functions of management ? Explain. 10
16. (a) What are the different types of e-commerce models ? Discuss it with appropriate examples. 5
- (b) List any five information effectiveness parameters and explain. 5
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