

00355

**COMMONWEALTH EXECUTIVE
MBA / MPA PROGRAMME**

Term-End Examination

December, 2010

C-6 : PUBLIC SYSTEMS MANAGEMENT

Time : 3 hours

*Maximum Marks : 100
(Weightage 70%)*

Note : Attempt any four questions. All questions carry equal marks.

1. Examine the nature of non public management reforms in Australia, Newzealand, UK and USA. 25
2. Discuss the process models of public policy implementation. 25
3. Explain the meaning of policy. Identify the key policy objectives and highlight the scope of public policy. 25

4. Analyse the development tasks of public administration with special reference to administrative roles that public managers assume in performing these functions. 25

 5. Define monitoring and evaluation. Examine the key components of framework for Monitoring and Evaluating policy implementation. 25

 6. Discuss the concept of total quality management and examine the impact of technology on the productivity of public organisations. 25
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