

01323

DIPLOMA IN NURSING ADMINISTRATION

Term-End Examination

December, 2010

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Support your answer from Nursing situations.

1. Ethical Issues in Nursing are very important while dealing with human beings. Answer the following questions based on this statement. **9+6=15**
 - (a) Explain the ethical principles in Nursing and its significance.
 - (b) Describe the legal responsibilities of a nurse with examples.

2.
 - (a) Discuss the common areas of conflicts in Nursing and its resources ? **3+12=15**
 - (b) List down the methods & strategies by which you would resolve the conflicts in your organization ?

3. Public Relation is very much essential in rendering quality care to the patient. Answer the following questions based on this statement. $2+3+10=15$
- (a) Define the term public relation.
 - (b) Describe the tools & techniques of public relation.
 - (c) Explain the role of a nurse in developing public relation.
4. Write in *two to three* lines about the following $2 \times 5 = 10$
- (a) Infection control committee
 - (b) Task groups
 - (c) Negligence
 - (d) Incident reports.
 - (e) Modes of communication
5. Write short notes on *any 3* of the following $5 \times 3 = 15$
- (a) Characteristics of a Nursing leader
 - (b) Grievance procedure
 - (c) Defense techniques used by a nurse during interaction with a patient
 - (d) Types of reports, in nursing.
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