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MCS-015

M. C.A. (REVISED)/B. C. A. (REVISED)

Term-End Examination

June, 2024

MCS-015 : COMMUNICATION SKILLS

Time : 2 Hours

Maximum Marks : 50

Note : *Answer all questions.*

1. Read the following passage and answer the questions below it :

We live in an age of wonders and miracles. It has been called the 'Age of Science' and different aspects of our life that have changed in the preceding centuries have been attributed to science. This is completely true, but it is only one side of coin. The flip side is that we have advanced more in the field of technology, something fundamental to humanity has been left behind.

P. T. O.

Today a small child can access and navigate the internet with an ease that astounds those from the older generation. But what is even more astounding is the neglect of basic human traits of friendship, relationships and family values. Owing to all the technological advancements and the gadgets available today, children often miss out on the most enriching childhood experiences such as playing outdoor games with friends, which apart from being immensely enjoyable and physically exhilarating, also develop traits such as teamwork, and discipline at an early stage.

There is an urgent need to stop for a moment and think about where we are actually heading—is it development or destruction ? Do we have to wait until people have values such as empathy and concern for our fellow human beings are gradually being eroded due to the onslaught of our ever-evolving lifestyles, aided by the marvels of technological advancements.

Take the example of the Internet. On one hand, access to information and knowledge at the click of a button is a veritable boom to everyone and this has made our lives much simpler. On the other hand, it has severely limited the actual contact with teachers, friends and elders. Thus, the learning that a person gains is incomplete as he or she cannot easily take the advice that another person can give on the basis of knowledge and practical experience, that, is at his or her disposal grown so much apart from each other that we cannot see the suffering of our own species due to our mindless greed, or can we still mend our ways ? Though mankind will possibly last for a long time thanks to its determination and sheer ingenuity, we have to make sure we do not lose our humanity somewhere along the way.

Questions :

- (a) Suggest an appropriate title to the passage. 2
- (b) How has Internet created a big change in our lives ? 2

- (c) What are we missing out on in the 'Internet age' ? 2
- (d) How has internet hampered the holistic growth of children ? 2
- (e) Find words from the passage which are similar in meaning : 2

Big, Individualistic

2. Fill in the blanks choosing the most suitable phrasal verbs from those given below. (Make changes in the verbs if necessary) : $5 \times 2 = 10$

carried on, give up, make up, sold out, called off, dawned about

- (a) He.....all struggle because of extreme pressure.
- (b) He.....as if nothing had happened.
- (c) Have the factory workers.....the strike ?
- (d) All the tickets to the movie show have been.....
- (e) You can.....this deficiency by doing appropriate food habits.

3. Write the text of a group discussion among two participants on the issue of whether technology has enabled human life or created challenges.

10

4. In response to an advertisement in 'The Hindu', write a job application along with your curriculum vitae for the job of Chief Technical Officer in a leading IT company.

10

5. Imagine yourself in the role of In-charge, IT operations. Your company has introduced work from home option for employees. Write a memo to staff.

10

— informing about the proposed option of work from home.

— the reporting mechanism in the on-line domain.

— at least one day for physical reporting

— COVID-safety behaviour.