

**POST GRADUATE DIPLOMA IN HIGHER
EDUCATION MANAGEMENT (PGDHEM)**

Term-End Examination

June, 2015

**MES-073 : TECHNOLOGY AND CHANGE
MANAGEMENT**

Time : 3 hours

Maximum Weightage : 70%

Note : (i) All questions are compulsory.

(ii) All questions carry equal weightage.

1. Answer the following question in about 600 words :

Discuss, how you will manage the barriers to organisational change.

OR

Discuss, with examples, the relation between pedagogy and technology.

2. Answer the following question in about 600 words :

What do you mean by E-learning ? Is E-learning necessarily an online activity ? Discuss.

OR

What do you mean by sustainability ? Discuss factors determining sustainability of innovations.

3. Answer **any four** of the following questions in about **150** words each :

- (a) Discuss the contribution of technology to educational management.
- (b) Discuss the steps to be taken by an educational organisation to gather technological intelligence.
- (c) Discuss the role of educational planners and leaders in ICT integration in education.
- (d) What do you mean by change management ? Discuss.
- (e) How will you, as a leader, overcome cognitive, emotional and behavioural resistance to change ?
- (f) How can the blended learning strategies change the teaching - learning process ? Discuss.

4. Answer the following question in about **600** words :

Discuss risks associated with technological transition in an organisation. Support your answer with examples from the Indian scenario.
