

**POST GRADUATE DIPLOMA IN  
EDUCATIONAL MANAGEMENT AND  
ADMINISTRATION (PGDEMA)**

**Term-End Examination**

**June, 2015**

**MES-046 : HIGHER EDUCATION**

*Time : 3 hours*

*Maximum Weightage : 70%*

**Note :** (i) *All questions are compulsory.*

(ii) *All questions carry equal weightage.*

1. Answer the following question in about 600 words :

What do you understand by performance management ? Which aspects need to be taken care of in assessing performance of any Higher Education Institution (HEI) ?

**OR**

Do you think the modern concept of management applies to educational institutions ? Justify your answer with suitable case studies.

2. Answer the following question in about 600 words :

Which are the major functions of human resource management in any organisation ? What would be the major thrust of human resources management in a HEI ?

**OR**

What is a resource centre ? What special precautions should be taken for a resource centre to run properly ?

3. Answer **any four** of the following in about **150** words each :

- (a) What would involve in auditing of a HEI ?
- (b) Issues in managing innovations and technology development projects.
- (c) Forecasting material resources requirement for HEI.
- (d) What is intellectual capital ?
- (e) Role of 'performance appraisal' in HEI.
- (f) Managerial functions of human resource management in HEI.

4. Answer the following question in about **600** words :

Mention the important aspects of materials resources management. What aspects needs to be kept in mind in maintaining materials resources in your institution ?

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