

00378

**MBA IN INTERNATIONAL HOSPITALITY  
MANAGEMENT**

**Term-End Examination**

**June, 2015**

**MHY-009 : HOSPITALITY INFORMATION  
TECHNOLOGY**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Attempt any five questions. All questions carry equal marks.*

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1. Explain the features that are available in Amadeus Software used in hotels. 20
2. Discuss how Guest Accounting module is used to maintain up-to-date guest accounts. 20
3. What do you mean by GDS ? Explain the features of GDS. 20
4. Write short notes on : 5x4=20
  - (a) CRS
  - (b) Functions of Reservation Department
  - (c) Affiliated systems
  - (d) The HIS concept
5. List and explain various reports that are generated through management application software. 20

6. Explain how room assignment is carried out in hotels using various pms. 20
  7. Discuss the advantages of using Proper Level Reservation System in hotels. 20
  8. Write short notes on (**any two**) : 2x10=20
    - (a) Point of Sales System (POS)
    - (b) Electronic locking system
    - (c) Night auditing
  9. Discuss the procedure that is followed while making proposals for vendors. 20
  10. Discuss the need for computerisation of Front Office System to increase efficiency of a property. 20
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