

**POST GRADUATE DIPLOMA IN URBAN  
GOVERNANCE (PGDUG)**

**Term-End Examination**

00198

**June, 2015**

**MPA-021 : EFFECTIVE GOVERNANCE  
FOR URBAN SERVICE DELIVERY**

*Time : 2 hours*

*Maximum Marks : 50*

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**Note :** *Attempt any five questioning in about 400 words each, selecting at least two questions out of each section. All questions carry equal marks.*

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**SECTION I**

1. Describe briefly the structural changes and innovations in the field of Urban Governance. 10
2. Write a note on the evolution of Urban Local Bodies (ULBs) in India. 10
3. Discuss briefly the functions of Nagar Panchayat, Municipal Council and Municipal Corporation. 10
4. Discuss the administration of Industrial Townships. 10

5. Write short notes on the following in about 200 words each :

(a) Executive Wing of Municipal Corporation 5

(b) Types of Committees in Urban Local Bodies (ULBs) 5

## SECTION II

6. Write a note on different personnel systems. 10
  7. Discuss the opportunities offered by Public Private Partnership (PPP) ventures in Urban Governance. 10
  8. Highlight the emerging issues of urban service delivery. 10
  9. Discuss the various options for handling e-waste. 10
  10. Write short notes on the following in about 200 words each :
    - (a) Service Level Benchmarking in India 5
    - (b) Bio-Medical Waste 5
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