

MASTER OF ARTS (PUBLIC POLICY)

Term-End Examination

June, 2015

00081

MPP-004 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 70

Note : Answer any seven questions. All questions carry 10 marks each.

1. Define Human Resource Development and discuss how this is an integral part of Human Resource Management. 10
2. Discuss the process of Manpower Planning and highlight its importance in Civil Service restructuring. 10
3. Is job analysis an organizational function ? If yes, substantiate your answer with examples. 10
4. Explain the principles and core concept of Total Quality Management (TQM) by bringing out the significance of Human Resource Management in TQM. 10
5. "Remuneration is an effective motivational tool." In the light of this statement, discuss the principles required in determining remuneration. 10

6. "Leadership with integrity is an important facet of HRM." Discuss. 10
 7. Discuss sequentially the various steps in an effective recruitment process. 10
 8. Discuss the various sources of stress in the dynamic workplace environment and the strategies that can help manage stress. 10
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