

**M.Sc. FOOTWEAR TECHNOLOGY  
(MSCFWT)**

**00204** Term-End Examination

**June, 2015**

**MFW-032 : COMMUNICATION SKILLS - II**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note : All questions are compulsory.**

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1. What are the main features of public speaking ?  
Explain in detail. 10
  
2. Why is body language in communication important ? How can you use effective body language in communication ? 15
  
3. Presentation is an art. Write down the key factors for an excellent presentation. 10

4. What is fear and shyness in communication ?  
How can one overcome the problem and develop confidence ? 15
  
  5. How are perception and communication inter-related ? Give suitable examples. 10
  
  6. Describe the impact of listening and style in public speaking. 10
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