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MTTM-002

**MASTER OF ARTS (TOURISM
MANAGEMENT) MASTER OF TOURISM
AND TRAVEL MANAGEMENT (MTTM)**

Term-End Examination

June, 2024

**MTTM-002 : HUMAN RESOURCE PLANNING
AND DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

Note : Answer any **five** questions in about **600** words. All question carry **equal** mark.

1. Define HR Planning. Describe the objectives and importance of HR planning in Tourism. 20
2. What is HRIS ? Elaborate the factors affecting HRIS in Tourism industry. 20
3. What is HR Demand ? How it is measured and estimated ? 20

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4. Write a note on : HR Audit and Task Analysis. 20
5. Define job analysis. Draw a job analysis of a Tour manager of a large size tour operator. 20
6. Illustrate the emerging trends of HRD during and post Covid-19 in Tourism Industry. 20
7. What is job Evaluation ? What are the main techniques of job Evaluation in Tourism ? Explain. 20
8. Write a Note as : HRD system, Training and HR competencies. 20
9. Illustrate the objectives and importance of computer application in HR. 20
10. Write Note an any two : (2 × 10 = 20)
 - (a) HR Accounting
 - (b) Approacher of HR planning.
 - (c) HRD Intervention.
