M. SC. IN HOSPITALITY ADMINISTRATION (MHA)

Term-End Examination

June, 2024

MHA–013 : HUMAN RESOURCE PLANNING

Time : 3 Hours   *Maximum Marks : 100*

Note : *(i) Answer any **five** questions.*

(ii) All questions carry equal marks.

1. What is human resource planning ? Describe the forecasting techniques used in human resource planning in hotels.   20

2. Elaborate the concept of human resource planning forecasting. Discuss the manning and utilization of manpower in hospitality industry.

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3. Discuss the various sources of human resource supply in an organization.   20

4. Describe the trends in labour supply and labour demand in present times.   20

5. Write a detailed note on transformations at the workplace and emerging organizational structures.   20

6. What is recruitment and its purpose in an organization ? Discuss the process and sources of manpower supply for hospitality industry. 20

7. Elaborate the steps of selection adopted by hotel organizations for a senior position.   20

8. Discuss the significance and objectives of orientation for a new entrant and organization. What should be included in the orientation checklist ?   20

9. Discuss the role of HR department in career and succession planning of employees in luxury hotels. 20

10. Discuss some important methods of appraisal practised in five star hotels. 20

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