

No. of Printed Pages : 2

MS-1

Management Programme (MP)

Term-End Examination

June, 2024

**MS-1 : MANAGEMENT FUNCTIONS AND
BEHAVIOUR**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

*Note : Attempt any **five** questions. All Questions
carry equal marks*

1. Briefly discuss and describe various tasks a manager has to perform in an organisation.
2. Explain the process of organizational change and identify the strategies to cope with change, citing examples.

3. Explain how coordination plays an important role in organizational functioning and discuss the approaches for an effective coordination.
4. Discuss the stages of developing interpersonal relationship. What is Johari Window Model ? Discuss.
5. Explain the dynamics of group formation and their impact on organizations.
6. Differentiate between verbal and non-verbal communication. Briefly discuss the impact of formal and informal communication on organization.
7. Identify the sources of conflict and how can they be handled to obtain higher productivity.
8. Discuss the skills required for a manager at various levels and how can organization grow into an institution.

P. T. O.