

No. of Printed Pages : 2

**MMPH-004**

**MASTER OF BUSINESS  
ADMINISTRATION (MBA)**

**Term-End Examination**

**June, 2024**

**MMPH-004 : INDUSTRIAL AND  
EMPLOYMENT RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 100*

*Weightage : 70%*

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**Note :** *Attempt any **five** questions. All questions carry 20 marks each.*

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1. Trace the evolution of industrial relations in pre-independence era. Outline the impact of two world wars on industrial relations.
2. Discuss the trends in trade union membership at global level and the factors responsible for changing trends in trade unionism.
3. Write a comprehension on the employment relations in non-union firms.

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4. Explain right bases option of alternative dispute settlement. Compare production centered participation and work centered participation.
5. Discuss various steps in bargaining process. What are the conditions for success of collective bargaining in India ?
6. What are the principles of a good governance procedure ? Explain various approaches to grievance resolution.
7. Explain the process of domestic enquiry and the functions of enquiry officer.
8. Give an overview of attached offices of the Ministry of Labour and Employment in India.