

No. of Printed Pages : 3

**MMPF-003**

**MASTER OF BUSINESS  
ADMINISTRATION**

**(MBA)**

**Term-End Examination**

**June, 2024**

**MMPF-003 : MANAGEMENT CONTROL SYSTEMS**

*Time : 3 Hours*

*Maximum Marks : 100*

*(Weightage : 70%)*

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**Note :** *Attempt any **five** questions. All questions carry **equal** marks.*

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1. What are the elements of a control system ?

Describe the types of management control systems and discuss their objectives.

**P. T. O.**

2. What is responsibility centres and why are they established ? Briefly explain each type of responsibility centre.
3. What are the various types of cost centres ? Explain how performance evaluation is done in standard cost centre.
4. What is an 'Investment Centre' ? Discuss the objectives of establishment of investment centre and describe the methods used to evaluate the performance of investment centre.
5. Explain the Budget Setting Process and describe how budget acts as a part of overall business plan ? Briefly explain the budgetary control system.
6. What are the objectives of reward and compensation system ? Describe the characteristics of incentive compensation plans.

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7. Explain the following :
  - (i) Total Quality Management (TQM)
  - (ii) Enterprise Resource Planning
  
8. Explain the nature of development organisations and describe the main elements of management control systems for development organisations.