

No. of Printed Pages : 3

**MMPC–002**

**MASTER OF BUSINESS  
ADMINISTRATION (MBA)/MASTER OF  
BUSINESS ADMINISTRATION IN  
BANKING AND FINANCE  
(MBF)**

**Term-End Examination**

**June, 2024**

**MMPC–002 : HUMAN RESOURCE MANAGEMENT**

*Time : 3 Hours*

*Maximum Marks : 100*

*Weightage : 70%*

---

**Note :** *Attempt any **five** questions. All questions  
carry equal marks.*

---

---

**P. T. O.**

1. What are the functions of HR managers ?  
Discuss the emerging aspects of HRM functions citing examples.
2. Explain the factors that influence organizational environment. Briefly describe the impact of 4th industrial revolution of HRM operations.
3. What is selection ? Explain various types of selection tests citing suitable examples.
4. Explain the concept of organizational socialization and the process of integration of individual and the organization.
5. Describe various performance appraisal methods and enlist the problems in appraisal.
6. What are the limitations of career planning ?  
Discuss the strategies for making career planning a success.

**[ 3 ]**

7. Write notes on the following :
  - (a) Compensation survey
  - (b) Executive survey
8. Explain the causes of grievance and the grievance handling procedure with the help of suitable examples.