

No. of Printed Pages : 2

**MTTM-2**

**MASTER OF ARTS (TOURISM  
MANAGEMENT)/MASTER OF  
TOURISM AND TRAVEL  
MANAGEMENT  
(MTM/MTTM)**

**Term-End Examination**

**June, 2023**

**MTTM-2 : HUMAN RESOURCE PLANNING AND  
DEVELOPMENT IN TOURISM**

*Time : 3 Hours*

*Maximum Marks : 100*

---

**Note :** Answer any **five** questions. All questions carry equal marks.

---

---

1. Elaborate the meaning, scope, objectives and process of HR Planning in Tourism. 20
2. Illustrate various models/approaches of HR Planning. 20

**P. T. O.**

[ 2 ]

3. What is Manpower Supply ? Describe various methods of manpower supply in Tourism Industry. 20
4. Write notes on the following : 10 each
  - (a) Cloud HRP
  - (b) HR Auditing
5. Discuss various methods of job evaluation. 20
6. Prepare job analysis of a Tour Manager, and Tour Guide. 20
7. Elaborate the need and importance of computer in HRP. 20
8. Describe various HRD practices in Tourism. 20
9. Define HRIS. Describe the objectives and role of HRIS in Tourism. 20
10. Write notes on any *two* of the following : 10 each
  - (a) HR Accounting
  - (b) HRD System
  - (c) Job Design

**MTTM-2**