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MPCE-031

MASTER OF ARTS (PSYCHOLOGY)

(MAPC)

Term-End Examination

June, 2023

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

***Note :** All Sections are compulsory. Marks are given
against each Section.*

Section—A

Note : Answer any *two* of the following questions in

about **450** words each.

2×10=20

1. Elaborate upon the Morgan's (1986)
organisational metaphors. 10

P. T. O.

2. Describe the phases of evolution of organisational behaviour in India. Explain the characteristics of the field of organisational behaviour today. 3+7
3. Explain the models of organisational behaviour. 10
4. Explain work motivation and its characteristics. Discuss the general model of work motivation. 5+5

Section—B

Note : Answer any *four* of the following questions in about **250** words each. 4×6=24

5. Discuss the antecedents of Job Satisfaction. 6
6. Explain Maslow's theory of hierarchy of needs. 6
7. Discuss the managerial implications of equity theory with a suitable example. 6
8. Define leadership. Describe the approaches of leadership. 2+4

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9. Explain the issues related to change management. 6

Section—C

Note : Write short notes on any *two* of the following in about **100** words each. 2×3=6

10. Employee Ownership 3
11. Cognitive factors in social learning 3
12. Components of conflict resolution 3