

MMPH-004

MASTER OF BUSINESS ADMINISTRATION (MBAOL)

INDUSTRIAL AND EMPLOYMENT RELATIONS

Duration: 3 hours Maximum marks: 100 (Weightage: 70%)

Section A: Answer any five (05) questions from this section and all questions carry 04 marks each.

1. Who are the actors in industrial and employment relations?
2. Explain the five year plans in post liberalization era in India.
3. What are the classifications of competencies?
4. Discuss the constitutional provisions of labour administration in India.
5. Outline the various functions of Indian trade unions.
6. What are the managements' reactions to managerial associations?
7. Write a note on 'principled negotiations'.

Section B: Answer any five (05) questions from this section and all questions carry 10 marks each.

8. Describe the factors affecting employment relations and the issues and challenges for industrial and employment relations.
9. Discuss the industrial relations in pre independence era.
10. Write a comprehensive note on the role of ILO in improving labour conditions in India.
11. Describe the labour administration machineries in India.
12. Discuss the global trends in collective bargaining.
13. Discuss different types of structure of trade unions and their characteristics.
14. Describe different approaches and factors of worker-management relations in non union firms.

Section C: Answer any two (02) questions from this section and all questions carry 15 marks each.

15. Explain any three approaches to industrial relations.

16. Describe the evolution, development and current position of trade unions in India.

17. Define grievance. Explain the grievance handling procedure that is followed in an organisation.