MDE-413
Post Graduate Diploma in Distance Education (PGDDEOL)
LEARNER SUPPORT SYSTEM AND SERVICES
Duration: 90 minutes
Maximum marks : 50

1.   Which one of the following is not an element of ODL System?
A)   Learner Support System
B)   Media and Technology based Instruction
C)   Assessment and Evaluation
D)   Classroom learning

2.   Which one of the following is used for providing Interactive Radio Counselling by IGNOU for its ODL Programmes?
A)   Gyan Prakash
B)   Gyan Vani
C)   Prasar Bharti
D)   Gyan Kosh

3.   What is the first stage of writing self-learning materials?
A)   Reviewing and editing
B)   Planning
C)   Translating
D)   Proof reading

4.   Which type of learning treats learner as an independent learner?
A)   Constructivist learning
B)   Logical learning
C)   Verbal learning
D)   Social learning

5. According to Higgs (1988), an autonomous learner is one who:
A) can conduct self-evaluation
B) can recognize the advantages of schooling by alternative modes of learning in the context of learning goals.
C) can set their own learning objectives
D) can choose the method of their study

6. What does the letter "W" stands for in SQW5R technique of reading?
A) Watch
B) Write
C) Wait
D) Worth

7. The channel through which the learner interacts freely with the counsellors and peers to solve majority of his/her problems is.
A) counselling through face to face mode/online mode
B) online chatting
C) filling up the queries and problems in online forms provided by the institution
C) through letters and phone calls

8. At which stage does the learner need information about career prospects?
A) During the Course
B) Before entry
C) After the course completion
D) Soon after taking the admission into any course

9. What is the meeting point for the learners where they interact with their counsellors?
A) Library
B) Reading room
C) Audio-Visual Room
D) Study Centre

10. Which of the following is NOT the role of counselling?
A) Confirming the positive learning
B) Promoting and sustaining motivation
C) Helping to overcome learning disabilities
D) Only giving knowledge which is largely independent of the learner course requirement

11. What is the majar function of a Regional Centre?
A) To monitor the activities of the Study Centre
B) Providing library facilities to the learners
C) Organisation of teleconference sessions for the learners
D) Taking care of the assignment related activities

12. Which one of the following provides a concrete record of the connection perceived by the students, and thus it indicates how the students' knowledge is organised and interconnected.
A) Concrete map
B) Creative map
C) Concept map
D) Critical map

13. Which type of education is considered as the oldest form of distance education?
A) Online Education
B) Correspondence Education
C) Synchronous distance learning
D) Hybrid distance learning

14. Who introduced the theory of independent study which is an important foundation of distance education?
A) McKenzie
B) Michael Moore
C) Polyson
D) Saltberz

15. What is meant by "open and distance learning" mode?
A) Method of Learning adopted learners who are at a distance
B) Mode of offline face to face learning
C) Method of Learning by the learners on their own
D) Method of Learning by the poor and at risk learners

16. Which type of learning process involves self-setting of own performance standards, evaluating the performance and reinforcing themselves?
A) Individualized learning
B) Open learning
C) Distance learning
D) Independent learning

17. Self-regulation or self-direction are both _____ and _____ processes.
A) cognitive, dynamic
B) cyclical, dynamic
C) internal, cyclical
D) natural, cognitive

18. Which scoring guide organizes the criteria that describe students need to complete for an assignment?
A) Rubric
B) Cubic
C) Rubic
D) Curtic

19. What helps us to recall where the particular information is located and how it can be traced out?
A) Memory
B) Cognition
C) Intelligence
D) Psychic skills

20. Which of the following is an example of higher-order of cognitive learning outcome?
A) Learning of facts and their sequences
B) Learning roles and action sequences
C) Learning concepts and abstractions
D) Learning of awareness and valuing

21. What shouldn't be the learner's expectation from the study centres?
A) Receive their assignment responses, get these evaluated and return the evaluated assignments with tutor comments.
B) Should organise induction programmes and face to face counselling sessions.
C) Provide pre-entry, admission-related, during studies, examination-related and post-entry counselling.
D) Should cooperate with them, even if learners are not regular with their assigned works.

22. Reading longer texts usually for one's own pleasure is known as:
A) Skimming
B) Scanning
C) Extensive reading
D) lntensive reading

23. The technique of writing that describes about an event or an experience is:
A) Paragraph writing
B) Report writing
C) Letter writing
D) Essay writing

24. Which of the following is NOT a quality indicator of ODL system?
A) Operational processes
B) One-way communication
C) Philosophy of the institutions

D)   Products

25.   What is the meaning of learner attrition?
A)   Learner's successful completion of a programme
B)   Learner's who got low grades or those who drop out
C)   Learner's Ambition
D)   Learner's Expectations

26.   Which one of the following is NOT a type of library?
A)   Academic libraries
B)   Special libraries
C)   Non-academic libraries
D)   Public libraries

27.   Which of the following is a good time management strategy?
A)   Forgetting about deadlines
B)   Never looking at a schedule or to-do-list and just doing the tasks you remember
C)   Keeping your phone next to you while you study
D)   Thinking about the consequences of your actions when you prioritize your tasks

28.   SWOT analysis stands for:
A)   Strength, Weakness, Opportunities and Threat
B)   Satisfaction, Weakness, Opportunities and Target
C)   Strength, Welfare, Outcome and Threat
D)   Self-esteem, Welfare, Opportunities and Target

29.   Which is NOT a type of tutor comments?
A)   Hollow comments
B)   Personal comments
C)   Destructive comments
D)   Null comments

30.   What is the common characteristic of distance learners?
A)   She/he is a mature adult learner
B)   She/he is not serious about studies
C)   She/he is incapable of improving their area of weakness
D)   She/he always submits assignments late

31.   Which one of the following is an example of Harmful tutor comments?
A)   What is this? Did you understand the question? What has it asked for?
B)   Re-do your answers and strike out the unnecessary portions.
C)   Work on the Units and redo the assignment.
D)   You need to write something more on this issue with concrete examples.
Your answers are not adequate.

32.   The E-repository of study materials and video programmes of IGNOU is known as:
A)   E-pathshala
B)   E-arthkosh
C)   E-gyankosh
D)   E-vedkosh

33.   Which one of the following is used to keep a systematic record of the works of a student to showcase achievement of certain set of objectives over a period of time?
A)   Journals
B)   Dairy
C)   Attendance
D)   Portfolio

34.   For the use of "online libraries" in an effective manner, which of the following poses a potential threat to quality?
A)   Non-availability of online repositories
B)   Need of qualified librarians
C)   Lack of technical skills of the users

D) Non-availability of e-portfolios

35. The most appropriate place where learners of distance education can receive live counselling is:
A) Library
B) Reading room
C) Audio-Visual Room
D) Study Centre

36. Non- directive counselling was introduced by:
A) Freud
B) Williamson
C) Rogers
D) Thorne

37. Intensive reading refers to _____ .
A) Reading text for detailed information
B) Reading a text for pleasure
C) Reading a text for someone else
D) Reading a text for editing

38. Which type of learning treats learner as an independent learner?
A) Constructivist learning
B) Logical learning
C) Verbal learning
D) Social learning

39. The assignments of learners are evaluated by the academic experts who are called _____ .
A) Educators
B) Trainers
C) Counsellors/Tutors
D) Course Writers

40. Which of the fallowing can be called as an education consortium?
A) It is an association of several institutions on a joint education venture that is funded, governed and staffed by partner members and stakeholders.
B) It is the program run by individual institutions to improve education
C) It is a learner counselling programme
D) It is an association of several institutions to promote education

41. Stress management is learning about :
A) How to avoid the pressure of life
B) How to develop skills that would enhance our body's adjustment when we are subjected to the pressures of life
C) Time management
D) Developing confidence in ourselves

42. What is the weightage of assignment component normally at IGNOU?
A) 26-30%
B) 20-25%
C) 15-20%
D) 10-15%

43. Which one of the following factors does not contribute to the distance learner's achievement (Success)?
A) Economic background of learners
B) Motivation levels
C) Study pattern
D) Institutional commitment

44. Which one of the following can be defined as an ability that assists learners to remain mentally alert on a particular object, issue, subject content, etc?
A) Logical thinking
B) Concentration
C) Perception
D) Cognition

45. Which one of the following is NOT a form of counseling?
A) Face-face and mediated
B) Developmental and problem solving
C) One-to-one vs. group
D) Voluntary and non-Voluntary

46. Which is not a correct way to develop communication skills?
A) Develop reading habits
B) Speak continuously without listening others
C) Maintain eye contact
D) Begin with short messages

47. Which one of the following is not an established attrition model?
A) Student Integration Model of Tinto
B) Student Attrition Model of Bean
C) Open Learning Model of Kember
D) Theoretical Model of JS Mill

48. Which one of the following problems are not associated with distance learners?
A) Problem of motivation
B) Problem of isolation
C) Problem of study skills
D) Problem of time and flexibility

49. Which one of the following forms of assessment cannot be used as an alternative assessment methods effectively in distance education system?
A) Internship
B) Viva-voce
C) Seminar presentation
D) Self Test

50. Which one of the following does the 'Term' evaluation include?
A) Debate
B) Discussion
C) Test
D) Presentation