## MDC-005

## POST GRADUATE DIPLOMA IN DEVELOPMENT COMMUNICATION (PGDDCOL)

## DEVELOPMENT: INFORMATION AND COMMUNICATION TECHNOLOGIES

Time: Three Hours

Maximum Marks: 100

Note: There are 50 [Fifty] questions in this paper. Answer all the questions. Each question carries 2 marks.  $[2 \times 50 = 100]$ 

- 1. Which of the following is NOT one of the objectives of the CARD project?
- A) Introducing a transparent system of property valuation.
- B) Replacing the manual system of copying and filing of documents with a sophisticated document management system that uses imaging technology.
- C) Promoting the business of brokers and middlemen.
- D) Substantially improving the citizen interface
- 2. What is the information age, and when did it begin?
- A) It is the age when people started using mobile phones, and it began in the 1970s.
- B) It is the age when people started using the Internet, and it began in the 1990s.
- C) It began in the mid-nineteen century after the industrial age when the work process started involving the creation, distribution, and application of information.
- D) It is the age when people started using smartphones, and it began in the 2000s

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- 3. Which of the following is a benefit of ICT for persons with disabilities in sports and recreation?
- A) It reduces their interest in sports and recreation.
- B) It increases their interest in sports and recreation.
- C) It reduces their participation in sports and recreation.
- D) It increases their participation in sports and recreation.
- 4. Which socio-economic criteria are commonly used to evaluate ICT access disparities within countries?
- A) Education, age, income and occupation
- B) Race, ethnicity, gender and income
- C) Income, education, occupation and caste
- D) Race, gender, age and caste
- 5. What is the definition of virtual communities by Harold Rheingold?
- A) A group of people who meet each other face-to-face and exchange words and ideas through the mediation of computer bulletin boards and networks.
- B) A group of people who may or may not meet one another face-to-face could exchange words and ideas through the mediation of computer bulletin boards and networks.
- C) A group of people who exchange messages through digital networks but may not necessarily have common interests.
- D) A group of people who live in the same geographical location and exchange messages through digital networks.

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- 6. What are the six elements of the 'Framework and Guidelines for use of Social Media for Government Organisations'?
- A) Objective, Platform, Governance, Communication Strategy, Pilot, Institutionalisation
- B) Objective, Platform, Governance, Policy, Pilot, Institutionalisation
- C) Objective, Platform, Management, Communication Strategy, Pilot, Institutionalisation
- D) Objective, Platform, Governance, Communication Strategy, Evaluation, Institutionalisation
- 7. What is participatory journalism?
- A) News on web-based sources which are mainly critiques on online news services and blogs
- B) News that is controlled by corporations
- C) News that supports dominant cultures and themes
- D) News that is funded by the government
- 8. Why are media players/platforms expanding their portfolios to offer dedicated regional language content on digital media platforms?
- A) Due to the large audience size of people speaking regional languages.
- B) Due to the emergence of augmented and virtual reality.
- C) Due to the rollout of 5G internet connectivity.
- D) Due to the development of content delivery networks.
- 9. What is the ADIP scheme?
- A) A scheme to provide free education to persons with disabilities

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- B) A scheme to provide free assistive devices to eligible persons with disabilities
- C) A scheme to provide free medical treatment to persons with disabilities
- D) A scheme to provide financial assistance to persons with disabilities
- 10. What is the meaning of Simple in SMART governance?
- A) Simplification of rules, regulations, and processes of government
- B) Making government more complex
- C) Creating more bureaucracy
- D) Implementing more regulations
- 11. Who is excluded from the wide range of information and knowledge in knowledge societies?
- A) Only people in developing countries.
- B) The wealthy in developing countries.
- C) The poor in developing countries.
- D) No one is excluded from the wide range of information and knowledge.
- 12. What is Loader's definition of cyberspace?
- A) A conceptual space where words, human relationships, data, wealth, and power are manifested by people using CMC technology
- B) A computer-generated public domain which has no territorial boundaries or physical attributes and is in perpetual use
- C) A virtual space where people still meet face-to-face but under new definitions of "meet" and "face."
- D) A community not of common location, but of common interest

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- 13. What is the objective of TRAI in terms of interconnection regime?
- A) To restrict interconnection
- B) To establish an interconnection regime that allows fair, transparent, prompt and equitable interconnection
- C) To limit the growth of businesses
- D) To provide an advantage to stakeholders
- 14. What is the objective of the Information Technology Act of 2000?
- A) To provide legal recognition for transactions carried out by means of electronic data interchange and other means of electronic communication
- B) To facilitate the filing of paper documents with the Government agencies
- C) To prohibit electronic communication for transactions
- D) To amend the Constitution of India
- 15. What are the three significant aspects of capacity building of teachers?
- A) Financial support, favourable policies, and dissemination of digital content
- B) Awareness, integration of modern ICT tools, and creation of quality digital study material
- C) Multimedia-oriented and authored content, dissemination, and sharing of digital content
- D) Adequate financial support, reliable ICT infrastructure, and development of digital content
- 16. What is the concept of telepresence in digital media?
- A) The ability to store and distribute large amounts of data efficiently.
- B) The ability of digital media to alter our feeling of presence.

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- C) The ability to exert influence on the context and/or form of mediated communication.
- D) The ability to combine traditional text with interactive branching.
- 17. What is the measure of 'publicness'?
- A) The number of pictures clicked by ordinary citizens used by mainstream media
- B) The number of social media platforms used for sharing information
- C) The number of leaked photos and cellphone videos
- D) The number of political parties that use social media
- 18. What is the potential power of CMC according to Lee (1997)?
- A) To restrict the efforts of legal authorities to regulate its activities.
- B) To limit the exchange of information.
- C) To facilitate greater freedom and space to its users and members to express their feelings on the net on issues that interest them.
- D) To abolish the middle person to deliver messages directly and instantaneously.
- 19. What is the difference between social inclusion and exclusion?
- A) Social inclusion provides a sense of importance, while social exclusion makes individuals feel marginalized
- B) Social inclusion deprives individuals of various socio-economic resources, while social exclusion makes them participate in key activities
- C) Social inclusion makes individuals feel marginalized, while social exclusion provides a sense of importance
- D) Social inclusion and social exclusion are two interchangeable concepts

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- 20. What is the multi-stakeholder approach to internet governance in India?
- A) Encouraging a monopoly of any one player
- B) Restricting the accountability of players for their actions
- C) Holding players accountable for their actions and restricting the monopoly of any one player
- D) None of the above
- 21. What is the digital divide?
- A) The gap between those with internet access and those without it.
- B) The gap between developed and developing countries in terms of technological resources.
- C) The gap between people who are technically competent and those who are not.
- D) The gap between people who have access to the intranet and those who do not.
- 22. What is the significance of the "ability to critically question" in the context of the knowledge society?
- A) It is a key characteristic of the knowledge society.
- B) It is irrelevant to the knowledge society.
- C) It is a negative aspect of the knowledge society.
- D) It is a potential response to the knowledge society.
- 23. According to the World Health Organisation (WHO), what are the desired outcomes of using ICTs in the health sector?
- A) Improved access to healthcare services
- B) Improved quality and safety of healthcare services

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- C) Better choices for personal health
- D) All of the above
- 24. How is health literacy defined in the Health Promotion Glossary of the World Health Organization?
- A) The degree to which individuals have the ability to make appropriate health decisions
- B) The cognitive and social skills that determine the ability to use information to promote good health
- C) The capacity to obtain, process, and understand basic health information
- D) The motivation and ability to gain access to information that promotes good health
- 25. What is the purpose of the overview of norms, theories, and concepts related to digital media in contemporary society?
- A) To prove that digital media is negative for society.
- B) To demonstrate the benefits of traditional media over new media.
- C) To gain a comprehensive picture of digital media in society.
- D) To show that digital media is a passing trend.
- 26. What is the categorization of e-government?
- A) ICT-enabled transformed government process to develop and deliver high quality seamless and integrated public services.
- B) Non-ICT-enabled transformed government process to develop and deliver high quality seamless and integrated public services.

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- C) ICT-enabled transformed private process to develop and deliver high quality seamless and integrated public services.
- D) Non-ICT-enabled transformed private process to develop and deliver high quality seamless and integrated public services
- 27. What is the Information Economy?
- A) A new global electronic structure where the production of information goods and services dominates wealth and job creation
- B) A new global electronic structure where the production of industrial goods and services dominates wealth and job creation
- C) A new global electronic structure where the production of agricultural goods and services dominates wealth and job creation
- D) None of the above
- 28. Which model of e-governance is based on disseminating/channelling information of critical value to the targeted audience or into the wider public domain with ICT and convergent media?
- A) The Broadcasting Model
- B) The Critical Flow Model
- C) The Comparative Analysis Model
- D) The E-Advocacy/Mobilisation and Lobbying Model
- 29. What kind of media content is being created and shared on social media?
- A) Consumable media content like newspapers and magazines, only
- B) Consumable media content like videos, text messages, and GIFs, etc.
- C) Consumable media content like movies and TV shows only

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- D) Consumable media content like radio programs and podcasts only
- 30. What is Cultural Lag?
- A) The concept that culture always lags behind technological innovations.
- B) The concept that technology always lags behind cultural innovations.
- C) The concept that culture and technology always progress at the same rate.
- D) The concept that culture and technology are not related.
- 31. How can a more peaceful and prosperous world be achieved through communication and sharing of information and knowledge?
- A) By limiting access to information
- B) By enabling only a select few to participate in the knowledge-based society
- C) By enabling all to participate fully in the emerging knowledge-based society
- D) By promoting division among people
- 32. What is the function of smartphones?
- A) Talking and transmitting messages only
- B) Browsing and navigating only
- C) Transmitting messages, pictures, and music only
- D) Talking, transmitting messages, pictures, and music, browsing, navigating, etc.
- 33. Which of the following is NOT an example of alternative media?
- A) Radio
- B) Street art

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- C) Facebook
- D) Video
- 34. What are the four human senses that McLuhan considers to be extended by technologies and media?
- A) Sight, hearing, touch, and taste
- B) Sight, hearing, taste, and smell
- C) Sight, hearing, touch, and smell
- D) Smell, touch, taste, and hearing
- 35. What has ICT changed in the scenario of knowledge creation and dissemination?
- A) It has not changed anything
- B) It has made knowledge creation and dissemination more expensive
- C) It has made vast amounts of information available on the internet
- D) It has made knowledge creation and dissemination less accessible
- 36. Who organised the National Health Forum in 1961?
- A) American Public Health Association
- B) Surgeon General Luther Terry
- C) International Communication Association
- D) National Health Council
- 37. How does the sociological approach define participation?
- A) As taking part in particular social processes

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- B) As the equalisation of power relations
- C) As an object of struggle
- D) As the representation of shared beliefs
- 38. What will be treated as a violation of license conditions under the net neutrality rules?
- A) Discrimination or interference with data
- B) Providing limited access to the whole of the internet
- C) Providing preferential treatment to certain websites
- D) Blocking certain websites
- 39. What is the best way to ensure the authenticity and quality of health information?
- A) Government initiatives
- B) Evidence-based practices and public awareness
- C) Language and communication skills
- D) Use of technology
- 40. What is transaction cost theory?
- A) A theory that explains how agents in the economic processes control the business.
- B) A theory that describes the benefits of ICT-enabled networks and service user interfaces.
- C) A theory that explains how transactions can be optimized through the use of ICT.
- D) A theory that describes the disadvantages of knowledge goods

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- 41. What is the FAO's e-Agriculture initiative aimed at?
- A) Providing ready access to comprehensive up-to-date and detailed knowledge and information
- B) Promoting trade and competitiveness of agricultural products
- C) Strengthening dialogue between and among farmers and farm-linked institutions
- D) None of the above
- 42. What was recommended by The National Task Force on Information Technology and Software Development' to boost efficiency and enhance market integration through the internet?
- A) Providing internet access to rural areas
- B) Creating telecommunication infrastructure
- C) Generating resources from the market and private sector
- D) Developing multilingual software
- 43. What is needed for a democracy to be truly vibrant and dynamic?
- A) Control over government decisions
- B) Freedom of expression
- C) Universal adult suffrage
- D) Diverse voices being heard
- 44. Why is it difficult to understand the eco footprint of ICT in cities?
- A) Because ICT is not resource-intensive in manufacturing and distribution.
- B) Because ICT systems and products are literally everywhere in modern life.

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- C) Because ICT does not produce escalating volumes of solid and toxic waste
- D) Because ICT is not an essential driver of productivity improvements and innovation for the 21st century.
- 45. What is the basis of all aspects of knowledge in the evolving information age?
- A) Manufacturing
- B) Natural resources
- C) Generation, dissemination, and application of knowledge
- D) Agriculture
- 46. What is the Digital Opportunity Task Force (Dot Force)?
- A) An organization that fights against poverty
- B) An organization that provides internet services to underprivileged communities
- C) An organization that raises international awareness on the digital divide
- D) An organization that provides funding for ICT infrastructure in rural areas
- 47. What is the potential use of ICT in governance?
- A) To increase the transparency and efficiency of governance
- B) To decrease the transparency and efficiency of governance
- C) To provide better medical equipment to rural areas
- D) To train doctors in developing countries
- 48. What is at the heart of contemporary debates about identity, social cohesion, and the development of a knowledge-based economy?

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- A) Culture
- B) ICTS
- C) Language barriers
- D) Social exclusion
- 49. What is the core media literacy skill that involves the ability to scan one's environment and shift focus onto salient details on an ad hoc basis?
- A) Play
- B) Multi-tasking
- C) Judgment
- D) Distributed Cognition
- 50. What is the role of artificial intelligence in the development of technology?
- A) To make technology more accessible to persons with disabilities
- B) To improve the capabilities of persons with disabilities
- C) To revolutionize the technology sector
- D) To enhance the pedagogy for children with disabilities