

**MANAGEMENT PROGRAMME**

**Term-End Examination**

**June, 2022**

**MS-024: INDUSTRIAL RELATIONS**

*Time : 3 hours*

*Maximum Marks : 100*

*(Weightage : 70%)*

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**Note :** (i) Attempt any **five** questions.

(ii) All questions carry 20 marks.

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1. Define industrial relations. Explain different approaches to industrial relations.
2. Outline the evolution of managerial unions in India. Enlist the activities of managerial unions.
3. Discuss the special features and recent trends in collective bargaining in India, with the help of examples.
4. Outline the origin of workers' participation in management and its current status.
5. What is adjudication ? Describe the principles of industrial adjudication.

6. Trace the evolution of India's labour policy and its main postulates.
  7. Explain the steps involved in grievance handling mechanism, citing examples.
  8. Write short notes on any *four* of the following :
    - (a) Voluntary Arbitration
    - (b) Works Committees
    - (c) Long-term Settlement
    - (d) Functions of Employers' Organizations
    - (e) Industrial Relations System in Canada
    - (f) Human Relations Approach to Industrial Relations
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