

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

June, 2021

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any **two** of the following questions in about 450 words each :*

2×10=20

1. Define Organisational Development. Discuss its goals and importance. 3+7

2. Describe the concept of organisational learning. Elucidate the features of parallel learning structures. 5+5

3. Elucidate resistance to change and preparation before implementing change. 4+6

4. Define Effective Interventions. Describe steps in designing the intervention strategy. 3+7

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. Explain the concept and stages of programme evaluation. 3+3

6. Discuss the role of managers in participation and empowerment. 6

7. Define Diagnosis. Describe the purpose of diagnosis. 2+4

8. Explain Information-based intervention and Consequences-based intervention. 3+3

9. Discuss strategies to motivate employees. 6

SECTION C

Write short notes on any **two** of the following in about
100 words each :

2×3=6

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| 10. Multinational Orientation | 3 |
| 11. Team Work | 3 |
| 12. Coaching | 3 |
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