

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

June, 2021

MPCE-032 : HUMAN RESOURCE DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any **two** of the following questions in about 450 words each :*

2×10=20

1. Describe Perception and Creativity in the context of an organisation. 5+5
2. Define Diversity. Discuss the individual and organisational approaches to managing diversity. 3+7
3. Describe the objectives, significance and types of Intellectual Property Rights. 10
4. Define Corporate Social Responsibility and discuss its significance and types. 2+8

SECTION B

Answer any **four** of the following questions in about 250 words each :

4×6=24

5. Define Assertive Training and discuss the importance of voice training. 3+3
6. Describe the meaning and importance of Training and Development. 2+4
7. Define Workplace Violence and discuss its effect on employees. 2+4
8. Describe the basic fundamental rights of citizens of India. 6
9. Discuss the process and benefits of performance appraisal. 3+3

SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

2×3=6

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| 10. Subcontracting | 3 |
| 11. Behaviour Modelling | 3 |
| 12. Trade Unions Act, 1926 | 3 |
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