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MPCE-031

**MASTER OF ARTS (PSYCHOLOGY)
(MAPC)**

Term-End Examination

June, 2021

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

Note : All Sections are compulsory.

Section—A

Note : Answer any *two* of the following questions in about **450** words each.

1. Define an Organisation. Discuss the different organisational metaphors provided by Morgan. 2+8
2. Describe the various types of organisational behaviour models. 10
3. Define management and discuss the various functions of management. 2+8
4. Elucidate the expectancy theory of motivation with suitable examples. 10

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Section—B

Note : Answer any *four* of the following questions in about **250** words each.

5. Discuss organisational behaviour in the Indian context. 6
6. Elucidate the various types of organizations. 6
7. Explain the concept and components of organisational commitment. 2+4
8. Discuss the various techniques of conflict resolution. 6
9. Describe the basic principles of managing change. 6

Section—C

Note : Write short notes on any *two* of the following in about **100** words each. 2×3=6

10. Managerial grid approach of leadership. 3
11. Organizational paradigm shift. 3
12. Process of motivation. 3

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