

**POST GRADUATE DIPLOMA IN HOSPITAL  
AND HEALTH MANAGEMENT**

**Term-End Examination**

**June, 2021**

**DHHM-02 : CLINICAL, DIAGNOSTIC AND  
THERAPEUTIC SERVICES AND SUPPORT AND  
UTILITY SERVICES AND RISK MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note : All questions are compulsory.**

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1. Discuss in detail the aims, objectives, organisation structure and functioning of CSSD. Draw a flow diagram of CSSD for a 500-bedded Hospital. 10+5
  
2. Describe various policies and procedures for proper functioning of an Operation Theatre. Describe importance of zoning concept in the operation theatre. 8+7

3. Write short notes on any *four* of the following : 4×10=40

- (a) Advantages of Mechanized Laundry
  - (b) Planning Consideration of Mortuary Services
  - (c) Hospital Infection Control Committee
  - (d) Methods of Reducing Waiting Time in OPD
  - (e) Legal and Ethical Aspects of Hospital Waste Management
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