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**DHHM-03**

**POST GRADUATE DIPLOMA IN  
HOSPITAL AND HEALTH  
MANAGEMENT (PGDHHM)**

**Term-End Examination**

**June, 2021**

**DHHM-03 : ORGANISATION AND MANAGEMENT  
OF HOSPITALS AND HEALTH SYSTEM  
MANAGEMENT**

*Time : 3 Hours*

*Maximum Marks : 70*

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*Note : All questions are compulsory. Attempt  
question 1 and 2 within 2500 words.  
Attempt short note within 1000 words.*

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1. (a) Explain the principles and elements of 'Primary Health Care'.
- (b) Discuss the role of hospitals in 'Primary Health Care'.

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- (c) How health care as a commodity different from other commodities ? 6+10+4
2. (a) Discuss the concepts of 'Quality Care' and 'Quality Management' with regard to health care organisations.
- (b) Describe the steps of organisation of Quality Management System in hospitals. 10+10
3. Write short notes on any *five* of the following : 6×5=30
  - (a) Organogram
  - (b) Occupational Health Hazards in Hospitals
  - (c) Patterns of Epidemics
  - (d) Role of Hospitals in National Blindness Control Programme
  - (e) Five Safety Measures in Hospitals
  - (f) Intelligent Building
  - (g) Regionalisation of Health Services

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