

**DIPLOMA IN NURSING ADMINISTRATION  
(DNA)**

**Term-End Examination**

**June, 2021**

**BNS-012 : MANAGEMENT OF  
EDUCATIONAL INSTITUTES, HOSPITALS  
AND COMMUNITY**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note :** Attempt *all* questions. Attempt all parts of the question at one place. Support your answer with examples.

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1. (a) List types of stressors in the hospital.  
(b) Explain the self-help method of stress management.  
(c) Describe the role of a nurse administrator in stress management. *4+6+5=15*
  
2. (a) List the purposes of organising guidance and counselling sessions in hospital.  
(b) Describe various types of counselling services provided to nursing staff in the hospital. *3+7=10*

3. (a) Explain the steps of organizing quality assurance programme in a hospital.
- (b) Describe the role of a nurse administrator in organizing quality assurance programme.  $5+5=10$
4. (a) List the types of nursing audit.
- (b) Describe the use of results of nursing audit in improving nursing services.  $3+7=10$
5. Describe the role of a Community Health Nurse in :
- (a) School Health
- (b) Occupational Health  $5+5=10$
6. Write short notes on any **three** of the following :  $3 \times 5 = 15$
- (a) Orientation program for first year students
- (b) Health services for students in the hostel
- (c) Rotation plan for students for clinical experience
- (d) Nursing care standards
- (e) Ethical considerations in nursing research
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