

**POST GRADUATE DIPLOMA IN HOSPITAL
AND HEALTH MANAGEMENT**

Term-End Examination

June, 2016

**DHHM-01 : INTRODUCTION TO MANAGEMENT-I
INTRODUCTION TO MANAGEMENT-II**

Time : 3 hours

Maximum Marks : 70

Note : All questions are compulsory.

1. Discuss the management process and various functions that as an administrator you would apply for management of hospitals. 15
2. Discuss the importance and objectives of training. Describe the various methods of training with its merits and limitations. 5+10=15
3. Write short notes on any *four* of the following : 4×5=20
 - (a) Queuing Theory
 - (b) Programme Evaluation Review Technique (PERT)
 - (c) Condemnation and Disposal Procedure
 - (d) Herzberg's Two Factor Theory of Motivation
 - (e) Buffer Stock

4. Write short notes on any *four* of the following : 4×5=20

- (a) Integrated Inventory Control Technique
 - (b) Economic Order Quantity
 - (c) Reorder Level
 - (d) Forecasting Techniques
 - (e) Cost Benefit and Cost Effective Analysis
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