

MASTER OF ARTS (EDUCATION)

Term-End Examination

June, 2016

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

Note : (i) All the four questions are compulsory.

(ii) All the questions carry equal weightage.

1. Answer the following question in about 600 words.

What are study skills ? Describe their need and importance for distance learners.

OR

What is a study centre ? Describe the various functions of a study centre in distance education.

2. Answer the following question in about 600 words.

What is academic counselling ? Explain its significance in distance education with suitable examples.

OR

Define 'discrimination factors'. Explain the factors related to assessors in distance education.

3. Answer **any four** of the following questions in about **150** words each.

- (a) What are the factors affecting the provision of student support services ?
- (b) Explain various tasks of a distance teacher.
- (c) Discuss the use of telephonic counselling in student support services.
- (d) Describe the significance of tutor - comments in distance teaching.
- (e) Describe various reading comprehension skills essential for a distance learner.
- (f) Discuss the significance of supplemental interaction in distance education.

4. Answer the following question in about **600** words.

Identify the areas for improvement in student support services in M.A. (Education) programme. Provide your suggestions for improvement of support services.
