

00325

**MBA IN INTERNATIONAL HOSPITALITY
MANAGEMENT**

Term-End Examination

June, 2014

MHY-014 : TRAINING AND DEVELOPMENT

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. "Training is the key to success of an organisation". 20
Comment in view of the changing Global
hospitality scenario.
2. Write short notes : 10x2=20
(a) Competency mapping
(b) Stakeholders in Training programme
3. Write an essay on the process of learning in 20
training.
4. Training climate and pedagogy plays an important 20
role for an organisation. Explain with example.
5. Write short notes : 4x5=20
(a) Role Playing
(b) Business games
(c) Laboratory Training
(d) Syndicates and group discussion

6. Discuss the inspirational techniques used as training methods. 20
 7. Describe the criteria and approaches for evaluation of training. 20
 8. Why evaluation of training is required ? Discuss the principles of evaluation. **10x2=20**
 9. Write a note on Emerging trends in training and Development. 20
 10. "One can not over look the cross cultural aspects of training". Discuss with example. 20
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