

**POST GRADUATE DIPLOMA IN LEGAL
PROCESS OUTSOURCING (PGDLPO)**

Term-End Examination

June, 2014

00540

PGDLPO-01 : PAPER - I

*Note : This paper is to be attempted by students enrolled for
January 2009 batch only.*

Time : 3 hours

Maximum Marks : 100

*Instructions : This paper covers the courses MLEI-01 to
MLEI-04 . Part - A consists of objective type
questions. Each question is of 2 marks.
Part - B consists of descriptive type questions.
Each question carries 15 marks.*

PART - A

All questions are compulsory.

2x20=40

1. If A is not happy with the decision of the family division of High Court in England, he can appeal to the court of appeal on a :
 - (a) Point of Law
 - (b) Point of Fact
 - (c) Point of Law and Fact
 - (d) Point of neither Law nor Fact

2. The Appellate Courts mostly do not consider :
 - (a) New factual evidence
 - (b) New factual evidence or hear witnesses
 - (c) New factual evidence or matter of law or hear witnesses
 - (d) Decide matters of laws

3. The United Kingdom is divided into three jurisdictions :
 - (a) England and Wales, Scotland and Northern Ireland
 - (b) England and Wales, Scotland and Great Britain
 - (c) England and Wales, Great Britain and Northern Ireland
 - (d) England and Wales, Ireland and Northern Ireland

4. The element that differentiates, offshoring from outsourcings is :
 - (a) Cost
 - (b) Related parties
 - (c) Location
 - (d) Nature of work

5. In context of E-discovery, work, what is the full form of ESI ?
 - (a) Easy Storage of Information
 - (b) Electronic Site Index
 - (c) Electronic Stored Information
 - (d) Employee State Insurance

6. What are the two categories of LPO as given by Black book of outsourcing ?
- (a) Core legal services and legal support services
 - (b) Legal advisory services and administrative services
 - (c) Legal advisory services and core legal services
 - (d) Data entry and legal research
7. Identify that part of the sentence that contains the error :
- The party is for my neighbours and they know all about them :
- (a) The party is
 - (b) For my neighbours
 - (c) And they knew
 - (d) All about them
8. The main goals of effective communication are to :
- (i) Inform, request
 - (ii) Persuade, build relationships
- (a) Both (i) and (ii)
 - (b) Only (i)
 - (c) Only (ii)
 - (d) None of the above
9. Which of the following do not fall within the ambit of primary sources ?
- (a) Core decisions
 - (b) Statutes
 - (c) Scholarly legal writing
 - (d) Constitutions

10. The Court systems are founded on which of the following notion (s) ?
- (a) Fairness
 - (b) Consistency
 - (c) Predictability
 - (d) All of the above
11. Which of the following functions can be used to search for all previous copyrighted material in the U.S. ?
- (a) Record a document
 - (b) Catalogue
 - (c) Fact sheets
 - (d) Electronic copyright office
12. The American Bar Association Rules of Professional Responsibility provides for :
- (a) Confidentiality of Information
 - (b) Responsibilities of Partners in Law Firms
 - (c) Responsibilities of Subordinate lawyers
 - (d) All of the above

Fill in the Blanks :

13. _____ means finding and putting together all the primary and secondary sources in a meaningful way by following a research plan.
14. Microsoft Excel is a _____ application.
15. The three components in an LPO transaction are _____ , _____ and _____ .
16. _____ is the application of skills, knowledge, tools and techniques to achieve the project objectives and meet the client's needs and expectations.

State whether the following statements are **true** or **false**.

17. Secondary legal authorities are descriptions of or commentary on, the law.
18. The secondary sources can be used as mandatory authority.
19. Formal communication may be upward or downward communication.
20. An assertive sentence is a sentence that states a fact.

PART - B

Answer **any four** questions. Each question carries **15** marks. **15x4=60**

1. Discuss any three barriers to communication with the help of examples.
 2. What do you mean by the term 'Article' ? Differentiate between definite and indefinite articles.
 3. Discuss the issues of client confidentiality and privacy in India. Compare it with U.S. and U.K.
 4. Discuss the principle of stare decisis with the help of examples.
 5. Differentiate between, the Role and Responsibilities of Transition Manager and a Project Manager.
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