

**M.Sc. FOOTWEAR TECHNOLOGY  
(MSCFWT)**

**Term-End Examination**

**00204**

**June, 2014**

**MFW-032 : COMMUNICATION SKILLS - II**

*Time : 3 hours*

*Maximum Marks : 70*

**Note : All questions are compulsory.**

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1. What do you understand by public speaking ?  
Mention the main features of public speaking in detail. 15
  
2. Write short notes on any **two** of the following : 10×2=20
  - (a) Power of spoken words
  - (b) Paralinguistic considerations in public speaking
  - (c) Enhancing presentation skills

3. Have you ever experienced fear while speaking ?  
Explain in brief the fear and burden of shyness in communication, with suitable examples. 15
  
  4. Describe in detail interpersonal behaviour and misunderstanding in communication, with suitable examples. 10
  
  5. "Perception in communication is important."  
Justify this statement with your viewpoints. 10
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