

M.Sc. FOOTWEAR TECHNOLOGY

(MSCFWT)

00144 Term-End Examination

June, 2014

**MFW-031 : ORGANISATIONAL BEHAVIOURS AND
HUMAN RESOURCES DEVELOPMENT**

Time : 3 hours

Maximum Marks : 70

Note : Answer any **three** questions from Section A and
any **four** questions from Section B. All questions
carry equal marks.

SECTION A

1. "Organisational Behaviour is the study of human behaviour." Discuss the statement with the help of OB model. 10
2. What is personality ? What are its determinants ? Which of them do you feel are more important in shaping an individual's personality ? 10
3. What is Motivation ? Explain Maslow's need hierarchy theory of motivation. 10
4. What is group dynamics ? What are various stages in the group development ? 10

SECTION B

5. Define the term Human Resource Management and discuss the various functions of HRM. *10*

 6. What is human resource planning ? Discuss the factors affecting human resource planning. *10*

 7. What is job analysis ? Describe the process involved in conducting the job analysis. *10*

 8. Define recruitment. What are the various sources of recruitment ? *10*

 9. What is Employee training ? Briefly outline the steps involved in conducting a training programme in a systematic way. *10*

 10. What do you understand by the term “Performance appraisal” ? Explain the process of Performance appraisal. *10*
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