

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

00074

Term-End Examination

June, 2014

**MCT-012 : HRM CHALLENGES AND
DIRECTIONS**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions.

1. Explain the concept of quality of working life. Discuss its relevance in Indian context. 20
2. Describe the process and phases of performance coaching. 20
3. What are the significant challenges in HRM in the present business scenario ? Give your suggestion to tackle these challenges for becoming successful HR managers. 20
4. Explain the significance and need of HRIS. Enlist the pre-requisites for introducing "informating" HRIS. 20
5. Explain the concept of job analysis. Describe various methods of job analysis. 20
6. Describe the entire process of HR selection. 20

7. Discuss the functions of an HR department. 20
What are the roles and responsibilities of an HR manager ?
 8. Explain the concept and process of career 20
planning citing examples.
-