

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2013

BHY-040 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

- Note :*
- (i) Attempt any five questions.*
 - (ii) All questions carry equal marks.*

1. What is HRM ? Explain the nature and importance of HRM. 10+10=20

2. Describe the role of a HR Manager of a five star hotel. 20

3. Define manpower planning. Elucidate the methods of manpower planning. 10+10=20

4. Explain the various/different methods of performance appraisal. 20

5. What do you understand by the term recruitment ? Describe the internal sources of recruitment. 20

6. Define job analysis. State its need and importance. 10+10=20

 7. What is fringe benefits ? Explain various fringe benefits offered. 20

 8. What are the elements of compensation ? Cite examples in detail. 20

 9. Define selection. Explain the process of selection for an organization having a staff strength of 300 plus employees. 20

 - 10 In today's globalized world, how would the HR head allign divergent interest of employee across the world ? Cite examples in detail. 20
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